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## **COLLABORATIVE PROBLEM SOLVING (cue sheet)**

**Ask yourself...."Is this a good conversation starter?"**

### **Step 1: EMPATHY.....INVITATION AND CLARIFY CHILD CONCERN**

- "So, what's it like when....."
- "I see that you ....."
- "I've noticed that....."
- "Kinda looks like when....."

**Then follow up with,....."What's up OR help me understand?" –**

Then Drill deeper with ....

- Educated guesses....."
  - ✓ "Could it be that...."
- Reflective Listening.....
  - ✓ "So what you're saying is....."
  - ✓ "Let me see if I have this right....."
- Reassurance....
  - ✓ "I'm just trying to understand... .."
  - ✓ "I'm sure there is a reason why....."
  - ✓ "I get it...you're ..."

### **Step 2: SHARE YOUR CONCERN (do not trump their concern....keep it short)**

- "The thing is..... ..you're not learning, you're missing out"
- "And my concern is....."

### **Step 3: COLLABORATE, BRAINSTORM...MAKE A PLAN**

- "I'm wondering if.... (we could come up with some ways...we could solve this together, we could work on this together) **What do ya think (WDYT)**"
- "How about we.... ..(try to work on this together)?" **(WDYT)**
- "Do you think there's a way that we could....." **(WDYT)**

